

Te Poari ā-Rohe o Whau
Te Rīpoata ā-Tau 2018/2019

Whau

Local Board Annual Report 2018/2019



Mihi

E nga pītau whakarei o te waka,
 e nga rau tītapu o te iwi,
 e aku hei māpuna,
 e taku iti e taku rahi, koutou kua mahue mai nei
 hei toka piringa mōku i te ora,
 hei ruru hau i nga hau āwhio o te wā.
 E aku whakakai pounamu, e aku māpihi maurea,
 kia oho te mauri, kia māiri o koutou wairua,
 kia hora te marino,
 tēnā koutou katoa.
 Tēnei au te noho atu nei i te tahi o Te Pae o te Rangī,
 i tihorea ai te whenua kia kī ake au,
 e koe e te hau o te uru te wawā rā,
 me te kī mai, e kore au e ora i ngā hau kōtiu,
 i āia ai te pūpūtara ki uta.
 Nāu nei te tonu kia piki ake au
 i ngā tai whakatū a Kupe ki te Waonui o Tiriwhā
 me te Pae o te Rangī.
 Kia titiro whakaroto ahau ki te maunga o Puketōtara,
 kei raro e rere ana ko te awa o Waitākere.
 Kei tētahi taha ko Puke Whakataratara,
 kei tua ko Te Whau.
 Koinei rā te rohe kāinga o Te Au o Te Whenua
 me te Te Kawerau a Maki,
 ko rātou nei te whāriki
 i āhei ai te nohoa o tēnei moka o te rohe
 e te tini whāioio kua whakakāinga mai.
 Kua kōhatu nei nga paparahi ki te whenua,
 i tangata whenuatia ai tātou katoa.
 I whaikiko ai te kōrero,
 “*Ko te hapori te tauawhi i te taiao,
 he mea motuhake, rerenga kē.*”
 Kia hiwa rā, kia hiwa rā.

To all those who adorn the prow of this canoe,
 to the revered leaders of the people,
 to my treasured heirlooms,
 the lesser and the greater parts of me,
 you who are my refuge in life,
 my shelter from the storms of time.
 My objects of affection,
 let your very being flourish, let your spirit be at peace,
 let the calm be widespread,
 I send greetings to you all.
 Here I sit on the ridgeline of Te Pae o te Rangī,
 where the land had been laid bare,
 and the roaring wind of the west whispers,
 that I would not survive the blast of the northerly wind,
 that would drive the paper nautilus to shore.
 It was you who commanded me to ascend from
 the raised seas of Kupe, to the forest of Tiriwhā,
 and Te Pae o te Rangī.
 So I look inland to Puketōtara,
 at the foot of which runs the Waitākere river.
 On one side stands Massey
 and on the other – Te Whau.
 Home of Te Au o te Whenua
 and Te Kawerau a Maki,
 the original settlers,
 they laid the way
 for later travellers to make a home here.
 They cast their footprints in stone upon these
 precincts, and so made settlers of us all.
 Which gives substance to the adage,
 “*Communities connected to their natural
 environment are unique and diverse.*”
 Let us grow with vigour.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Whau Local Board area from 1 July 2018 to 30 June 2019.

You can read about our progress, expenditure, service performance and challenges faced in 2018/2019. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Whau Local Board Agreement 2018/2019.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together we're delivering for Auckland.

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EcoMatters Trust.

He kōrero mai i te heamana From the chairperson



The 2018-2019 financial year was extremely busy for the Whau Local Board, with key investments, improvements and community commitments going a long way to making the Whau a better place for the community.

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I was delighted that, after an enormous amount of work, we secured budget for a Whau Pool and Recreation facility, with the search now on for a suitable site.

The focus on Avondale resulted in improvements and announcements that will have real impact on the area. First up, we announced that a much-needed, centrally located multi-purpose community facility will be built on Great North Road.

Panuku Development Auckland has begun planning a re-oriented town centre. The board funded a streetscape upgrade in the town centre. Non-slip footpaths will transform the environment along with a connection from the train station, through Crayford Street West, into Great North Road.

Launching the Whau Pacific People's and Whau Ethnic People's Plans were significant moments for the board. Increased Pacific and ethnic access to our facilities, parks and participation in programmes and events is a fantastic result.

My thanks go to the other western local boards to strengthen relationships with West Auckland Māori and support aspirations as guided by Toitū Waitākere.

Increased demands on our parks and open spaces led to significant investment. Brains, Ken Maunder, Olympic, Sister Rene Shadbolt, Craig Avon and Valonia Parks, along with Eastdale and Riversdale Reserves, all received funding for much-needed infrastructure and improvements. We've progressed planning for Archibald Park and sought projects to support the bee population.

Additional funding for education and ecological programmes emphasised care of the Whau River environment. The recent appearance of dolphins gives hope for a future swimmable Whau!

Tracy Mulholland
Chairperson, Whau Local Board

Te Poari ā-Rohe o Whau Whau Local Board



Your board

(L to R): David Whitley, Derek Battersby, QSM, JP, Catherine Farmer, Ulalemamae Te'evā Matāfai, Tracy Mulholland (Chairperson), Duncan MacDonald, JP, Susan Zhu (Deputy Chairperson).



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Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Whau projects and improvements

KEY TO CURRENT & PLANNED PROJECTS

 Delivered projects
 Current projects

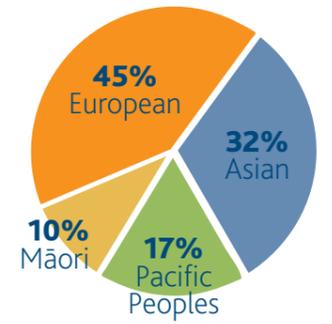
LEGEND

-  Public open space (Unitary Plan)
-  Motorway
-  Major Road
-  Arterial Road
-  Medium Road
-  Minor Road

Data sources: Statistics New Zealand Population Estimates (2017), Population Projections (2013-base) and 2013 Census.



A diverse population with:



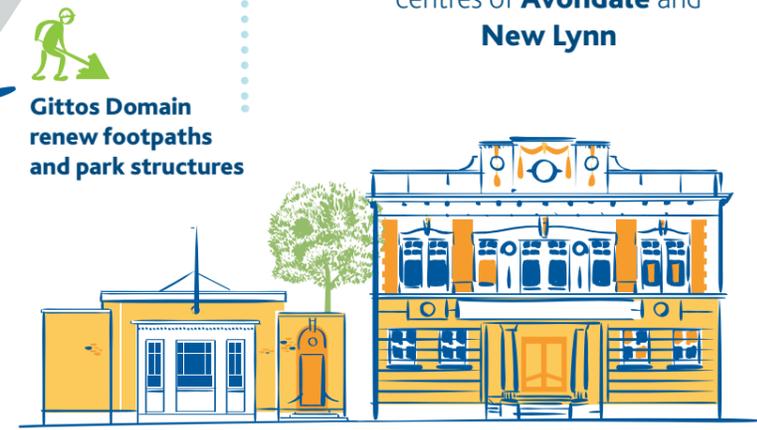
We are home to more than **80** local parks...



...and **3** libraries



Includes the major town centres of **Avondale** and **New Lynn**



Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

Highlights include a new boardwalk from Holly Street to Heron Park, opening up access to Heron Park from the Rosebank peninsula. We renewed sports fields at Olympic Park, completed Brains Park lighting and irrigation upgrades and upgraded the Archibald Park pontoon. We completed and adopted the Whau Ethnic Peoples Plan and launched Waitākere ki Tua action plan as a response to local Māori aspirations.

● Achieved
 ● Substantially achieved
 ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▼	74%	68%	69%	74%	The Whau Pacific wardens project and other neighbourhood safety groups are collaborating with community groups, residents, police and Salvation Army to address homelessness and other safety concerns.
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▼	26%	29%	31%	26%	
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●		35%	63%	New Measure	New Measure	We exceeded target, as the community-led practice is championed through activities such as Kai Whau civic dinner, implementation of the Pacific Peoples Plan as well as Whau rough sleepers network forums.
The percentage of Empowered Communities activities that build capacity and capability	●		30%	88%	New Measure	New Measure	We exceeded target, as community capacity and capability are being built through activities such as community leadership development programmes, garden workshops teaching composting, and a bees project, and the BOOST programme training and workshops for work readiness.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●		85%	100%	New Measure	New Measure	
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●		2,000	2,020	New Measure	New Measure	
The percentage of attendees satisfied with a nominated local community event	●		75%	78%	New Measure	New Measure	
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●		389,632	411,937	New Measure	New Measure	
The percentage of art facilities, community centres and hire venues network that is community led	●		67%	67%	New Measure	New Measure	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	●		530,000	406,060	New Measure	New Measure	Internet sessions at Whau libraries were significantly under target, but much smaller than the regional decline. This suggests our target was overly ambitious. While most other boards had declining internet sessions, our WiFi sessions increased by 2 per cent. PC sessions declined by 12 per cent, as more people use their own device and data plans.
The number of visits to library facilities	●		680,000	665,961	New Measure	New Measure	Library visits are under target and the trend shifted from increasing to declining, despite increasing participation programmes and events. Auckland Libraries is committed to working with the community to ensure local services remain relevant and attractive.
Percentage of customers satisfied with the quality of library service delivery	●	▲	85%	94%	83%	87%	Customer satisfaction with overall library service delivery is well above target at 94 per cent. This is a very strong performance given it improved on previous years' excellent results. Factors such as programmes and events run by the libraries, satisfaction with the library environment and customer service were key in achieving this result.

Local Community Services measures cont'd over

Local Community Services cont'd

We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●		76%	76%	New Measure	New Measure	A pleasing result showing the network performing in line with community expectations in most cases.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●		77%	68%	New Measure	New Measure	Satisfaction is below target. We don't expect any negative impact on services. Significant investment continues in parks facilities and services, including the acquisition of local parks in new growth areas which may improve future satisfaction ratings.
The percentage of residents who visited a local park in the last 12 months	●	^	77%	83%	75%	77%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●		7.2%	33.5%	New Measure	New Measure	

Local Environmental Management

Highlights include implementation of our Low Carbon Action Plan "Becoming a low carbon community" and our Industry Pollution Prevention Programme which targeted the Glendene and Rosebank Road areas about the effects of their activities on local waterways.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	^	90.0%	92.9%	86.7%	93.3%	We successfully delivered 13 of 14 environmental projects. Manukau Harbour Forum symposium was postponed until the new financial year.

Local Planning and Development

We endorsed Panuku Development Auckland's high-level project plan for Avondale.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	v	100%	75%	100%	100%	The council is auditing Avondale's financial governance processes as they did not comply with its policy obligations. Initially, Avondale didn't provide a properly audited set of financial statements but then filed an updated financial statement and audited accounts due to concerns on financial and governance matters.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

COMMUNITY SERVICES

We showcase Auckland’s Māori identity and vibrant Māori culture: the percentage of local programmes, grants and activities that respond to Māori aspirations

Waitākere ki tua/Waitākere going forward is an action plan developed in response to the aspirations of west Auckland Māori. The plan, adopted by Whau, Waitākere Ranges and Henderson-Massey Local Boards, builds on two key reports – Toitū Waitākere report 2017 and the West Auckland Mataawaka Report from 2014 – and responds to council and boards obligations under Te Tiriti o Waitangi. A key new proposal is the establishment of a three-year, local community-based Māori broker project. This role would look to strengthen connections and capacity across west Auckland Māori communities, as well as fostering the relationship between west Auckland Māori communities and individuals and Auckland Council at elected member governance and staff operational levels.

Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities

Whau became the first local board in Auckland to launch an Ethnic Peoples Plan, helping it to better meet the needs of a growing and increasingly diverse ethnic community. It was launched at a celebration ceremony for about 100 community members in New Lynn, with performances, speeches and entertainment. The plan was developed with community representatives, and contains short, medium and long-term recommendations. Recommendations include convening an ethnic leaders’ workshop, an ethnic youth identity arts project, initiation of a community-led development forum and a toolkit for inclusion and diversity through sports.

Te āhuatanga ā-rohe

Local flavour

At the hub of the community



The Glenavon Hub street food pantry and roadside library

Glenavon Community Hub is doing great things for its community, hosting events and activities that foster community spirit, friendship, learning and 'doing good stuff'.

Since its establishment in 2009, the hub has helped hundreds of families and children through a series of programmes, networks, community services and events which meet the needs of Glenavon locals.

Part funded by the Whau Local Board and run by a co-ordinator and number of volunteers, Glenavon Community Hub serves a small, ethnically diverse community of approximately 6500 people, or 500 households, located in between Blockhouse Bay and Avondale.

"The Hub and Glenavon School, with attached Early Childhood and Te Ara Hou Unit, are at the heart of Glenavon Community," says hub co-ordinator Eva Wongchui.

"Glenavon is a pocket of high need with over 230 Housing NZ households, a figure that will rise to around 274 when current Housing New Zealand developments are completed, and the hub, in partnership with the school, will play an important role welcoming these new families to the community."

The impact of the Hub in the community has been overwhelmingly positive, she says.

"Since its establishment, there has been a substantial impact on the sense of safety and community in Glenavon.

"Crime, vandalism and graffiti are no longer visible and in addition to the hub facility, which is available for community and service provider use, the Trust that manages it has an annual programme of events and services.

"We run community events, such as the hub happy hour for people to come together and mingle, the 'My backyard Garden Project', which helps teach people about growing their own veggies and offer kickstart grants to help with community projects."

"It really is the heart of the community and makes a real difference to the people who live here."

Te tahua pūtea

Funding impact statement

For the period ended 30 June 2019

\$000s	NOTES	ACTUAL 2018/19	ANNUAL PLAN 2018/19*	ANNUAL PLAN 2017/18
Sources of operating funding:				
General rates, UAGCs, rates penalties		13,234	13,234	10,508
Targeted rates		812	800	733
Subsidies and grants for operating purposes		13	16	10
Fees and charges		224	175	167
Local authorities fuel tax, fines, infringement fees and other receipts		233	34	93
Total operating funding		14,517	14,259	11,511
Applications of operating funding:				
Payment to staff and suppliers	1	12,707	11,195	8,012
Finance costs		1,160	1,160	1,872
Internal charges and overheads applied		1,831	1,831	1,609
Other operating funding applications		0	0	0
Total applications of operating funding		15,697	14,186	11,493
Surplus (deficit) of operating funding		(1,181)	73	18
Sources of capital funding:				
Subsidies and grants for capital expenditure	2	443	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt	3	4,477	8,274	7,948
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		4,920	8,274	7,948
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		1,245	3,947	4,247
- to improve the level of service		111	1,900	1,571
- to replace existing assets		2,383	2,500	2,148
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	4	3,739	8,347	7,966
Surplus (deficit) of capital funding		1,181	(73)	(18)
Funding balance		0	(0)	0

Variance explanation Actual 2018/2019 to Annual Plan 2018/2019

- Supplier payments are above plan due to higher than anticipated maintenance expenditure incurred for the maintenance of local facilities and assets. In 2018/2019, significant areas of spend in Whau included streetscaping services for trees and the renovation of the fields at Blockhouse Bay Recreation Reserve.
- An unbudgeted capital grant was received from the Whau Coastal Walkway Environmental Trust, which partially funded the Te Whau boat ramp and pontoon projects.
- The increase in debt is below plan due to lower than anticipated capital expenditure, resulting in a reduced requirement for debt funding.
- Capital expenditure is below plan due to:
 - Planning delays for the Crown Lynn precinct development site.
 - Consenting delays for the Archibald Park playground, resulting in delays in procuring a contractor and undertaking the works.
 - Holly Street to Eastdale Road walkway, which connects to the Te Whau Pathway project, is in the investigation stage. It is unable to proceed until the Te Whau Pathway project obtains funding.

*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028)

Avondale pump track ►



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